

**Constituent Concerns Update
July 2007- January 2008**

Status	Concern / Issue	Actions Taken
Pending	Recycling bins at the dock of STC have been there for a while and no one is taking them back to the departments Need to look into getting new ones since the construction on the STC made many of the ones we have nasty and dirty and can not be taken back to the departments.	
Pending	Need to have “Pedestrian” sign at the crosswalks by the Technology building. Student was hit there, but thankfully was not hurt.	
Pending	Lakeside Café – Lack of service, employees not friendly, prices keep going up while portions keep going down, trashcans overflowing	
Pending	Construction equipment is being parked on the pathway where the amphitheater is being built, making it hard, especially for the disabled students, to pass through	
Resolved	Can there be employee discounts in the café?	No discounts to employees in the Café
Resolved	Training sessions when tragedy strikes.	There is already some brainstorming being done on this at this time. When this training is in effect, maybe we could use it as a PDC session.
Pending	Parking on Weltner Drive (around the circle near Athletics building) could hinder emergency vehicles from entering.	All curbs in the circle at Athletics need to be red.
Pending	Price for the snack in vending machines varies from building to building	University doesn’t set pricing – suggested to contact Caroline Amero, Auxiliary Director to see if anything can be done.
Pending	Plastic recycling	Recycle plan is on a roll. Waiting for a proposal from a vendor that we have been in contact with. That proposal will be presented to David Heflin and Dr. Harden when received

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Resolved	Need to able to use debit card in cafe	Acceptance of debit/credit card in Dining Services is coming Fall 2008
Resolved	Flat tires from construction	Lt. Duke suggested being cautious in construction areas. Public Safety will monitor those areas for debris.
Resolved	Parking concerns: <ul style="list-style-type: none"> • More visitor parking for Student Center • Why do parking signs say “Permit parking only”? 	We have enough parking for visitors. They actually can park anywhere. If by chance ticketed, the ticket states that if they are a visitor, to ignore the ticket. Public Safety checks each ticket against the license number in the system, so they will know if it is actually a person who is a campus member in the wrong place
Resolved	Pedestrian Crossing at UC to stairs leading up to the upper parking lot	Landscape for the median that divides Clayton State Blvd in- and out-bound directions will be changed upon completion of the Student Housing. In the mean time, the area has been protected with yellow caution tape restricting access.
Resolved	Students walking from Clayton Place and cutting across to the campus in dangerous sections.	Suggested that this is not a concern, but an issue for Public Safety and they will be notified
Resolved	The front entrance to the Student Center should have signs that direct people where the handicap entrances are located (back and side of building)	Message has been added to an existing vehicular directional sign by STC court area indicating HC ramp on the back of the Student Center. Disability Resource Center is working on getting signs that will indicate HC entrances for each building on the campus.
Resolved	Concern for Swans-should fishing be banned from the campus entirely or strictly enforced as to where it is allowed.	At this time, call Public Safety if you see someone is fishing in wrong place. They will handle it from there. Dr. Harden wants the community to be allowed on campus and does not want to ban them from fishing at this time.
Resolved	Shrubbery is too high at the front of the main entrance at North Lake and CSU Blvd	Hedges that need cutting are actually across the tracks and we do not own that property so can not do anything about this
Resolved	Vending machines taking people’s money	Audit tracking device on machines. Norman Grizzell will be tracking issues on the vending machines